

IT Support Services

Services

[Menu of services available through the IT Support Group](#) [1]

Security Threats

[Read about the latest threats to your online security.](#) [2]

UAConnect



As of Monday, September 24, 2012, you will see a new UA branded login screen when you login to OWA.

Information on the [Outlook Web App \(OWA\)](#) [3]

[Information about the UAConnect Migration](#) [4] - took place May 19 - 20, 2012

CBC Policies

[Computer Refresh Policy \(PDF\)](#) [5] - May 9, 2011

University of Arizona Computer Support

[24/7 IT Support Center](#) [6]

[Maps to UITs](#) ^[7] - 24/7 Support, Computer Labs, Classrooms and Training Facilities, and other UITs locations

University of Arizona Software Training and Support

[Hand's On UAConnect Workshops](#) ^[8] for PC and Mac Users

[Office 2010 Training provided by Microsoft](#) ^[9]: includes Access, Excel, Outlook, and Powerpoint

University of Arizona Computer Software Information

[University of Arizona Site License](#) ^[10]

University of Arizona Policies

[Acceptable Use of Computers and Networks \(IS-702\)](#) ^[11]: Access to computers, computing systems and networks owned by the University of Arizona is a privilege and of which use must comply with the University's Acceptable Use of Computers and Networks. This policy requires you to agree to take appropriate security measures to protect both your computer accounts and your personal computers in the following ways:

- Choosing strong passwords for computing accounts
- Keeping personal account information and passwords private
- Installing and maintaining an anti-virus solution on your personal computer
- Keeping your operating system current with security patches

Should you have a performance problem with a computer and an instrument, please contact CBC IT Support and they will work with you to resolve the issue in such a way that enhances performance while maintaining security.

[Use and Duplication of Computer Software](#) ^[12]

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[UA NetID Login](#)

Links:

- [1] http://www.cbc.arizona.edu/it_support_group/services
- [2] http://www.cbc.arizona.edu/it_support_group/security_threats
- [3] <http://uits.arizona.edu/uaconnect/owa>
- [4] http://www.cbc.arizona.edu/it_support_group/email_migration
- [5] http://cbc.arizona.edu/sites/default/files/it/CBC_computer_refresh_policy_050911.pdf
- [6] <http://uits.arizona.edu/departments/the247>
- [7] <http://uits.arizona.edu/node/552>
- [8] <http://uits.arizona.edu/services/uaconnect/training>
- [9] <http://office.microsoft.com/en-us/outlook-help/download-office-2010-training-HA101901726.aspx>
- [10] <https://sitelicense.arizona.edu/>
- [11] <http://security.arizona.edu/aup>
- [12] <https://sitelicense.arizona.edu/copyright.shtml>