

UAConnect Migration



[Information About the New UAConnect On-Campus Email/Calendaring System](#) ^[1]
or scan this image with your smart phone...

[Information About Outlook Web App \(OWA\)](#) ^[2] - originally called Outlook Web Access

Updated Tuesday, June 12, 2012



ALL email.arizona.edu, u.arizona.edu and arizona.edu accounts were migrated over the May 19-20 weekend to the new email and calendaring system

POST MIGRATION INSTRUCTIONS

Beginning May 21st, access to email will only be available through the Outlook Web Application (OWA) using your web browser (Internet Explorer, Thunderbird, Chrome, etc.). Therefore, if you are using Eudora or another third party email client, you will not be able to send and receive email from these clients after Friday, May 18th. This includes smart phones (see [smart phone instructions](#) below).

The CBC IT Team is requesting you only complete the following tasks to access your email and calendar using OWA:

- **Go to uaconnect.arizona.edu** ^[3].
- Select the Public or Shared option if you are using a computer that is accessible by a large number of users.
- Select Private if you are accessing OWA (web email) via your personal home or work computer.
- Login to your email account with your UANetID (not full email address) and UANetID password.
- If this is the first time you are using OWA to view your mail, look for an email message confirming that migration to your new account is complete.

- Email Rules will need to be re-created.
- Calendar Delegates and Forwards will need to be re-established. Look for instructions from the CBC IT Team on how to request this.
- Signatures will be migrated, but will need to be reactivated.

For most of the staff, the OWA (web version) of email will be sufficient. For faculty who may have a need to use a different email client, please submit a [ticket to IT Support](#) ^[4]. Please understand that because of the timing of the migration and number of requests for help, it may take some time for us to assist you.

Fully functional email programs you SHOULD use:

- Windows
Outlook 2010
Outlook 2007
- Mac
Outlook 2011
Mac Mail/iCal

Email Clients NOT SUPPORTED:

- Thunderbird
- Entourage EWS 2008
- Eudora
- Pine
- Outlook 2003

The CBC IT team will be available to assist you on Monday with any problems you may have accessing your email. We are located in Old Chemistry, Rooms 323 and 329. You may also contact us by submitting an [IT Support Ticket](#) ^[4].

SMARTPHONE MIGRATION INSTRUCTIONS

How to Remove your old email account from a Mobile Device:

- Visit [Information About Setting Up Your Mobile Device](#) ^[5]
- Locate your device and click on the related link.
- Locate information on how to remove old account settings.

If you are using an iphone/ipad/iTouch, you can download an app to your phone provided by UITS that will automatically configure your phone/tablet with the new settings.

- - If you do not remove the old account, you will receive error messages that your device cannot connect to your account.
 - Be aware that your device also pulls Contacts and Calendar information from your BPOS/Legacy account, therefore this information will not be available over the weekend, so be sure to record any important information you may need over the weekend.
 - Visit [Information About Setting Up Your Mobile Device](#) [5]
 - Locate your device and click on the related link.
 - Locate information on how to remove old account settings.
 - Please remember to do this by Friday, May 18 prior to 5:00pm.
 - The app can be found [here](#) [6].
 - If you use this app, you will still need to delete your old BPOS/Legacy settings.

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[UA NetID Login](#)

Source URL (retrieved on 01/12/2013 - 3:09am):

http://www.chem.arizona.edu/it_support_group/email_migration

Links:

[1] <http://uits.arizona.edu/services/uaconnect>

[2] <http://uits.arizona.edu/uaconnect/owa>

[3] <http://uaconnect.arizona.edu/>

[4] <http://www.cbc.arizona.edu/it-support>

[5] <http://uits.arizona.edu/uaconnect/mobile>

[6] <http://sitelicense.arizona.edu/ios>